

Santa Rosa Vein Associates, Inc – Sonoma Vein Appointment Policy

Late arrivals, late cancellations and no-shows: Appointments are in high demand and to be respectful of the needs of other patients, please be courteous and call us promptly if you are unable to show up for your scheduled appointment.

What is a “late arrival”? We understand delays can happen, if a patient arrives more than 15 minutes past their scheduled time, we may have to reschedule your appointment.

What is a “late cancellation”? The term late cancellation is when a patient fails to cancel their appointment within the time allotted below:

- General appointment – 24 hours
- Ultrasound – 24 hours
- Surgical/Treatment – 48 hours

What is a “no-show”? The term no-show is used when a patient fails to present for their scheduled appointment.

Fee(s) associated with policy:

1st missed appointment – no charge – we understand mistakes happen

2nd missed appointment or any thereafter– charge(s) as follow:

- General appointment \$ 75.00
- Ultrasound \$100.00
- Surgical/Treatment \$200.00

Please note:

We may place you on the same day schedule based on late arrivals, late cancellations, no shows. The same day schedule means you can call in to see if we have any cancellations, etc on the day of and we will try to work you in.

Repeated late arrivals, late cancellations &/or no shows may result in dismissal from our office.

Acknowledgement: I understand the above appointment policy. I understand I will personally be charged as detailed above and these charges are not billable to my insurance company.

Printed name

Date of birth

Signature

Date of signature

*All fee(s) are at the discretion of the provider(s)